



Step-by-step guide for using the Kulinario Lunch System@ ICSV

From the school year 2023/24, payment for lunch will only be possible with a card (cashless) using the Student's ICSV Lunch Card. The credit/money is loaded via the Kulinario website.



Step-by-step guide

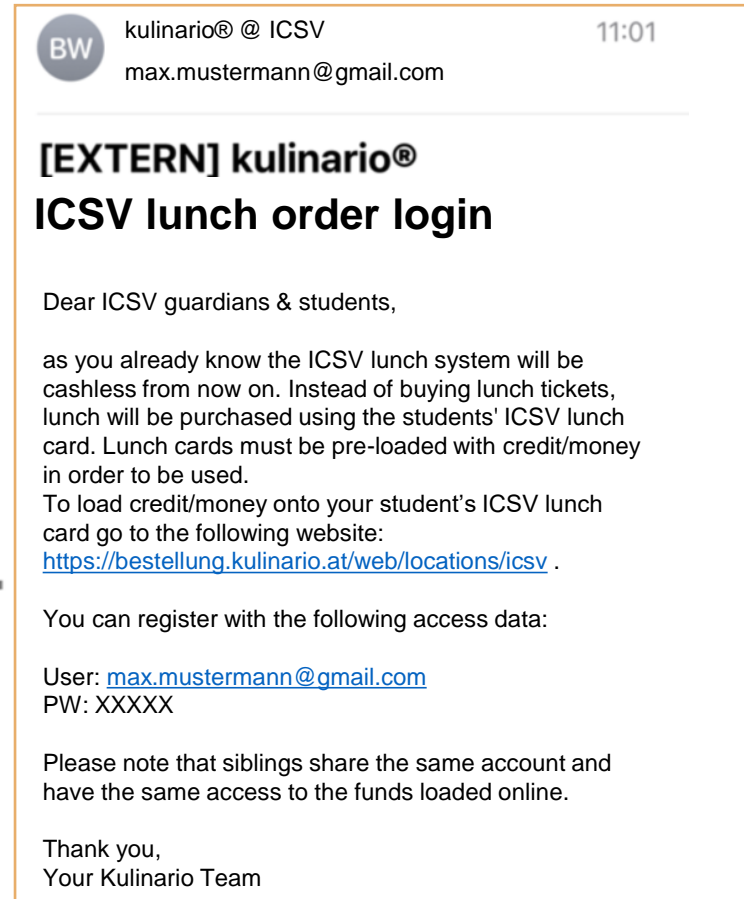
Login

1

Login

All students receive a lunch card from ICSV on the first day of school. This is the payment medium for lunch from now on. The credit/money is added to your students' cards via a website.

- An e-mail with the access data will be sent to one of the guardian email addresses on file with the school. If you do not receive an email, please contact lunch@icsv.at
- If you want to change the lunch order login email address, please contact lunch@icsv.at
- To add credit to the card please use the following link via the Kulinario website:
<https://bestellung.kulinario.at/web/locations/icsv>



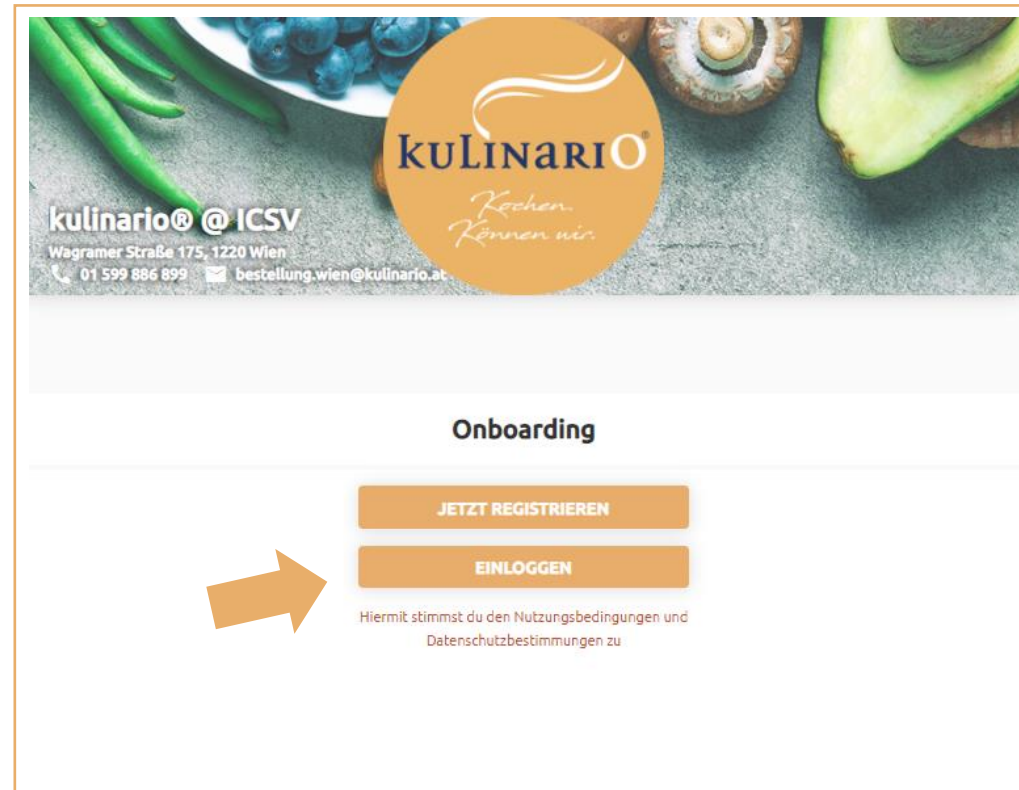
Step-by-step guide

Log In

2

Log In

- Click on the button **“Einloggen”** (Log in) by entering the user data according to the mail.
- You can change the password at any time.



Login ×

PASSWORT VERGESSEN?

Noch kein Account? **JETZT REGISTRIEREN**

EINLOGGEN

Step-by-step guide

Load credit/money

3

Load Credit/money

- Now select the desired amount to be loaded onto the chip. Click on the "+". You can carry out the transaction either by instant bank transfer or credit/bank card.
 - ✓ Select credit amount (min. € 30.00)
 - ✓ Button „Jetzt bestellen“ (Order now)
 - ✓ Button „Zur Bezahlung“ (To the payment)
 - ✓ Select now the payment option and click the button „Kostspflichtig bestellen“ (order for a fee)

The screenshot shows the KULINARIO website interface. At the top, there is a search bar with the text "Wonach möchtest du suchen?" and a user greeting "HALLO, BESTELLUNG!". Below the search bar, there is a "Credit (Guthaben)" section. On the left, a dropdown menu is open, showing "Alle", "Credit (Guthaben)", "Credit", and "We are EMAS certified!". The main "Credit (Guthaben)" section displays a list of credit amounts: 30 Euro (€ 30.00), 50 Euro (€ 50.00), 75 Euro (€ 75.00), and 100 Euro (€ 100.00). Each amount has a "+" button to its right. To the right of the credit list is a "Warenkorb" (Shopping Cart) section showing "1x 50 Euro" for a total of "€ 50.00". Below the cart is a "JETZT BESTELLEN" button. An orange arrow points from the "JETZT BESTELLEN" button to the next screenshot.

The screenshot shows the "Bezahlung" (Payment) section of the website. It is titled "Bezahlung" and "Bezahlungsoption auswählen". There are two payment options: "Kreditkarte" (Credit Card) and "SOFORT Überweisung" (Instant Bank Transfer). The "Kreditkarte" option is accompanied by logos for Mastercard, VISA, and American Express. The "SOFORT Überweisung" option is accompanied by the "SOFORT ÜBERWEISUNG" logo. At the bottom of the screen, there is a large orange button labeled "KOSTENPFLICHTIG BESTELLEN". An orange arrow points from the "KOSTENPFLICHTIG BESTELLEN" button to the next screenshot.



Step-by-step guide

Complete the transaction

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Complete the transaction

- Your credit/money load is now complete. You will see a summary of the order again.
- You will also receive a confirmation email and an invoice by email.



Christina Jahn

E-Mail: christina.jahn@kulinario.at

ARTIKEL	MENGE	MWST	EUR
Menü 1	1	10%	€ 5,85
Menü 2	1	10%	€ 5,85
Menü 1	1	10%	€ 5,85
Guthaben aufladen (50€ Guthaben)	1	0%	€ 50,00
Summe			€ 67,55

Steuersatz	Netto	Steuern	Brutto
10%	€ 15,96	€ 1,60	€ 17,56
0%	€ 50,00	€ 0,00	€ 50,00

Bezahlt mit Kreditkarte Sandbox | Auftraggeberreferenz: kulinario® @
Brucknergym Wels Online-Order: 2435550

Seilerstätten
Küchenbetriebe GmbH
Seilerstätte 4
4010 Linz
UID-Nr.:

Step-by-step guide

Other

5 Previous orders

- You can view the orders at any time by clicking on the button "Frühere Bestellungen" (Previous orders)

6 Order confirmation

- You will receive this by e-mail after placing your order.

7 Invoice

- This will be sent to you by e-mail directly after the purchase.

8 Credit reversal

- At the end of the school year, the remaining balance will be charged back.



Any questions, requests or suggestions?

We look forward to your feedback!

You need help?

- Get in touch with ICSV and write an e-mail lunch@icsv.at.